

**MATIES RUGBY
 VARSITY CUP
 TICKETING 2018**

Frequently Asked Questions

	QUESTIONS	ANSWERS
1	What are the costs of the tickets?	<p>Season Tickets (includes benefits)</p> <ul style="list-style-type: none"> ✓ R250 Open Stand Unreserved Seating ✓ R300 Grand Stand Unreserved Seating ✓ R350 Grand Stand Reserved Seating ✓ R600 Grand Stand Reserved Seating <p>Day Tickets (ticket only, no benefits)</p> <ul style="list-style-type: none"> ✓ R40 Open Stand Unreserved Seating ✓ R50 Grand Stand Reserved Ticket
2	What benefits are there for season ticket holders?	<p>All four season ticket packages</p> <ul style="list-style-type: none"> ✓ Free Maties Rugby Supporters t-shirt ✓ 4 x Home matches ✓ Entry into draw for Hi-fi Corporation Vouchers ✓ Entry into draw for Newlands season tickets <p>R600 season ticket packages</p> <ul style="list-style-type: none"> ✓ Access to the semi-final and final if at the Danie Craven Stadium ✓ Free Parking next to the stadium ✓ Free access to Fan Park for away televised match ✓ Access to Alumni Bar pre- and post-match ✓ Coffee Voucher
3	When are the tickets going on sale?	Ticket sales will start 3 January 2018
4	Can I buy a day ticket to sit in the grandstand?	Yes. It is a reserved ticket for R50 per ticket.
5	Where can I purchase my tickets from?	<ul style="list-style-type: none"> ✓ Online at www.webtickets.co.za ✓ Pick 'n Pay ✓ Danie Craven Stadium for season tickets only from 30 Jan – 2 Feb 2018 ✓ On match days, match day tickets can also be purchased from the “Rooiplein, Die Neelsie” & at the bridge leading to the Danie Craven Stadium.
6	Where and when can I collect my free t-shirt that is part of the season ticket package?	<ul style="list-style-type: none"> ✓ From the Danie Craven Stadium from 30 Jan – 2 Feb 2018 ✓ From the Danie Craven Stadium during match day of the 1st two home matches of 5th & 12th Feb 2018.
7	When does the gates open?	✓ Gates open one hour before the first curtain raiser
8	Can I purchase tickets on match day?	<p>Yes. Tickets can be purchased at:</p> <ul style="list-style-type: none"> ✓ Online at www.webtickets.co.za ✓ Pick 'n Pay ✓ From the “Rooiplein, Die Neelsie” & at the bridge leading to the Danie Craven Stadium.
9	What do I have to do if I lose my ticket?	If you purchased the ticket online, the ticket can be printed again.

		The Webtickets offices can be contacted for more information
10	Can I use the ticket on my phone to gain access?	Yes. The bar code on the ticket that is on your phone can be scanned at the gate.
11	Can I print my tickets that I bought online to gain access?	Yes. You can also use the ticket to collect your supporters t-shirt if it is a season ticket that you purchased.
12	When are the matches at the Danie Craven Stadium? Fixtures	<p>Monday, 5th Feb 2018 18:30 FNB Maties vs FNB Shimlas</p> <p>Monday, 12th Feb 2018 15:00 Young Guns match 16:45 Steinhoff Koshuis match 19:00 FNB Maties vs FNB UP-Tuks*</p> <p>Monday, 19th Feb 2018 16:00 Young Guns match 18:30 FNB Maties vs FNB CUT</p> <p>Monday, 5th March 2018 15:00 Young Guns match 16:45 Steinhoff Koshuis match 19:00 FNB Maties vs FNB UCT-lkeys*</p> <p>*Televised matches on Supersport1</p>
13	What is the cheapest season ticket and the cheapest day ticket?	R250 for Open Stand Season Ticket R40 for Open Stand Day Ticket
14	Can I get a refund for my ticket?	Contact Webtickets for assistance
15	How do I know at which gate/s to enter with my ticket?	The gate numbers will be marked on the ticket. All gates are clearly marked with the various numbers.
16	What is the maximum number of tickets I can purchase?	<p>Season Tickets ✓ 20</p> <p>Day Tickets ✓ No limit</p>
17	How and when are the competitions taking place for the ticket packages?	Winners for all the draws will be announced during the home matches at the Danie Craven Stadium. Winners need to be present to redeem their prize/s.
18	Is the semi-final and final matches included in the season tickets?	The semi-final and final is only included in the R600 season ticket package.
19	When and where are the semi-finals and final of the Varsity Cup?	<p>Semi-finals ✓ Monday, 2nd April 2018 ✓ At the home venues of the teams that finish 1st & 2nd on the Varsity Cup log</p> <p>Final ✓ Monday, 16th April 2018 ✓ At the home venue of the team highest ranked of the semi-final winners</p>

